

T-Mobile Sample Bill and Allowance Eligibility Questions

This example includes a shared plan with 5 mobile lines, including 1 line for an iPad. The base plan amount for all lines is \$100, with another \$1.44 in shared fees and taxes. Individual lines changes are \$5.09 for individual line taxes and fees. Based upon these details, the employee's total eligible allowance amount is \$25.45 per month.

Review the text highlighted in yellow on the T-Mobile bill and compare to the data entered into the fields within the example below.

Determine Allowance Eligibility

Q1. Device Eligibility

- A. What **Type of Device** is being used for university business?
- B. Is the mobile device **University Owned or Employee Owned**?
- C. What is the **Mobile/Cellular Number** for the device?

Q2. Eligible Allowance Amount - Use your current cell phone bill to enter the information below.

- A. What is the billing date of your current bill?
- B. What are the total number of **Device Lines** included on your plan? This includes mobile lines for cell phones, tablets, mobile hotspots, USB Modems, WiFi Card, etc.
- C. What is the **Base Plan Amount** for all lines included on your plan, minus any discounts? ÷ =
- D. What is the amount of any **Surcharges and Misc. Fees** for all lines, such as the Federal Universal Service Fund? ÷ =
- E. What is the total amount of any **Government Fees & Taxes** for all lines? ÷ =
- F. Does line **(919) 111-4444** have any individual line charges for services or fees, such as a **Line Access Fee**, **Additional Data**, **Individual Government Fees and Taxes**, or an **International plan**? What is the total of these fees, minus any discounts? Do not include equipment charges, insurance charges, or one time fees in the total.
- | | |
|--|---------------------------------------|
| Total | <input type="text" value="25.45"/> |
| Maximum Allowance Amount Eligible | <input type="text" value="40.00"/> |
| Monthly Allowance Amount | <input type="text" value="\$ 25.45"/> |

T-Mobile

Monthly Statement

Statement for
JOHN WOLF

Account number
00000000

Bill close date
Oct 20, 2018

Q2-A

Balance

Previous balance	\$211.46
Payments received	(\$211.46)

Balance forward \$0.00

Current charges

Recurring	\$163.08
Other	\$132.42

Total amount due by 11/13/18 \$295.50

Your bill is scheduled for an automatic payment on 11/11/18 using Visa ****0861.

JOHN WOLF
111 MAIN STREET
RALEIGH, NC 27695

"Change from last month" does not include changes to taxes and fees unless associated with changes in service plan, Equipment Installment Plan, or Lease.

Current charges

Account and lines	Recurring	Other	Change from last month
Account	\$101.44	-	-
(919) 111-1111	\$15.46	\$46.10	\$53.07 ↑
(919) 111-2222	\$3.46	\$5.05	-
(919) 111-3333	\$16.36	\$34.28	\$30.87 ↑
(919) 111-4444	\$16.36	\$46.99	-
(919) 111-5555	\$10.00	-	-
Subtotal	\$163.08	\$132.42	
Total	\$295.50		

Bill highlights

Follow numbers throughout bill.

- 1 An Equipment Installment Plan (EIP) monthly charge was billed for the first time.
- 1 Visit my.t-mobile.com or the T-Mobile App to pay your bill online, manage your account and get product support.

Questions?

For more information visit my.t-mobile.com.

Q2-B

This bill includes 5 lines

Please detach this portion and return with your payment. Please make sure address shows through window.



Statement for: JOHN WOLF
Account number: 000000000

Pay online: t-mobile.com/pay
Pay by phone: *PAY (*729)

T-MOBILE
PO BOX 742596
CINCINNATI OH 45274-2596

Scan to pay

Total amount due by 11/13/18

\$295.50

Amount enclosed

AutoPay

- Sign up for AutoPay - Check box and complete reverse side.
- If you changed your address - Check box and record new address on the reverse side.

04040040400404004040040400404004040



Statement for	Account number	Bill close date
JOHN WOLF	00000000	Oct 20, 2018

Need to know

T-Mobile ONE recurring charges include applicable **Government taxes & fees & T-Mobile fees & charges** as determined by your primary place of use.

Government taxes & fees includes sales, use, excise, public utility & E911 taxes & governmental charges & fees that we are required by law to bill & remit. These may change without notice.

T-Mobile fees and charges include: (1) Regulatory Programs & Telco Recovery Fee, collected & retained by us to help cover costs for: (a) funding & complying with government mandates, programs & obligations, like E911 or local number portability (\$.60 for voice lines; \$.15 for data only lines), & (b) charges imposed on us by other carriers for delivery of calls from our customers to theirs & by 3rd parties for certain network facilities & services we buy to provide you service (\$2.58 for voice lines; \$1.01 for data only lines); (2) state & federal Universal Service Fund charges (recovers charges imposed on us by the government to support universal service); (3) other governmental assessments including, without limitation, gross receipt & excise taxes. These fees & charges are T-Mobile recovery charges, not governmentally imposed taxes. What is included in the fees & charges may vary by locale & rate plan & is subject to change.

Late Fees, the greater of \$5 or 1.5% per month, or the greatest amount permitted

by law, may apply on unpaid balances. This fee is a liquidated damage & not a penalty.

Payment by Check. When you pay by check, you authorize us to either use information from your check to make a one-time electronic fund transfer (EFT) from your account or to process the payment as a check transaction. If we process your payment by EFT, the funds may be withdrawn the same day we receive your check, & your canceled check will not be returned. If payment is returned unpaid, you authorize us to collect additional fees as outlined in the Terms & Conditions of Service at t-mobile.com/terms-conditions. Call (800) 937-8997 with any questions.

Equipment Protect by Assurant (in Puerto Rico: CAPIC) is for the equipment repair & replacement you may have selected. See Equipment Protection Terms & Conditions at t-mobile.com for details.

Contact us with any questions or disputes about your service or bill. Call (800) 937-8997 or 611 from your T-Mobile device-TTY (877) 296-1018, visit t-mobile.com, or write to T-Mobile Customer Relations, P.O. Box 37380, Albuquerque, NM 87176-7380. View your bill & usage details online by logging into your account at t-mobile.com. View Terms & Conditions online at tmobile.com/terms-conditions.

Partial megabytes (MB) rounded up. 1024 MB = 1 GB

LifeLine Message

Lifeline offers eligible consumers savings on basic telephone service in areas of Puerto Rico, Florida, Kentucky, Minnesota, Mississippi, New Mexico, Pennsylvania, Texas, Virginia, and Washington where it has been authorized. You may qualify for Lifeline benefits if you live in a household not already receiving Lifeline benefits and you participate in a qualifying public assistance program, such as Medicaid or Food Stamps, or if your income is 135% or less than the federal poverty guidelines. Learn more at www.t-mobile.com/lifeline.

AutoPay Terms and Conditions

Please read the following AutoPay ("AutoPay") Terms and Conditions. They describe the terms you agree to with regard to recurring payments you make to T-Mobile. These AutoPay Terms and Conditions may be updated at any time, and changes become binding once posted to the T-Mobile website. If you have elected to enroll in AutoPay, you authorize T-Mobile to automatically debit your bank account/debit card or charge your credit card, on a recurring basis no earlier than 2 days before your statement due date until you terminate your authorization online at my.T-Mobile.com or by calling 1-877-453-1304. You authorize T-Mobile to store your payment method for future payments by you and any verified users on the account. The amount of each monthly recurring payment will be the full monthly price reflected on your monthly statement for wireless service, plus any additional services, equipment, taxes, fees and other charges applicable to your T-Mobile purchase(s). If you find a billing error and notify T-Mobile at least 4 days before your monthly statement is due, we will attempt to correct the error before the next recurring payment. Also, if you sign up for, cancel or make changes to AutoPay 2 days or less before the payment due date, the change may not take effect until the following payment cycle. Otherwise, we will automatically debit/charge the amount reflected on your monthly statement. After terminating your authorization, you will be responsible for scheduling payments for subsequent monthly charges. You also authorize T-Mobile to credit your bank account/card in the appropriate amount for any refunds or other billing adjustments. If you are signing on behalf of a corporate, organizational or governmental entity, you represent and warrant that (1) you are authorized to sign on behalf of such entity and (2) the credit card you are using was established for business purposes and that it is not a debit card. T-MOBILE SHALL BEAR NO LIABILITY OR RESPONSIBILITY FOR ANY LOSSES OF ANY KIND THAT YOU MAY INCUR AS A RESULT OF AN ERRONEOUS STATEMENT, ANY DELAY IN THE ACTUAL DATE ON WHICH YOUR ACCOUNT IS DEBITED OR YOUR FAILURE TO PROVIDE ACCURATE AND/OR VALID PAYMENT INFORMATION.

Sign up for AutoPay

AutoPay Checking AutoPay Savings

Bank account number

Routing and Transit number

By signing below, you authorize your enrollment in AutoPay and agree to the AutoPay Terms and Conditions:

Signature _____ Date _____

Change of address _____ Effective date _____

Address _____

City _____ State _____ ZIP _____

Home phone _____ Business phone _____

Statement for	Account number	Bill close date
JOHN WOLF	00000000	Oct 20, 2018

Payments received

10/11	(\$211.46)
Total: (\$211.46)	

Current charges

Account

Charges based on the following address: 111 Main St, Raleigh, NC 27695

Service from Sep 21 to Oct 20

Plan

SC FAM UNL TT+D 4 lines incl.	\$100.00
Subtotal: \$100.00	

Q2-C

T-Mobile fees and charges & Government taxes and fees

T-Mobile fees and charges

Federal Universal Service Fund	\$0.37
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Q2-D

Government taxes and fees

State & Local Sales Tax	\$1.07
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Q2-E

Subtotal: \$1.44

Total: \$101.44

(919) 111-1111, JOHN

Service charge taxes based on this address: 111 Main St, Raleigh, NC 27695

Service from Sep 21 to Oct 20

Equipment

Belkin Metallic 2-port Universal Car Charger - Gray - Monthly charge	\$1.05
Galaxy Note9 - Ocean Blue - 128GB - Monthly charge	\$36.25
PureGear Roll-On Extreme Impact Screen Protector for Samsung Galaxy Note9 - Monthly charge	\$1.25
Samsung Galaxy Note8 OtterBox Defender Series Case - Black - Monthly charge	\$2.50
Protection 360 Tier 5	\$12.00

Subtotal: \$53.05

T-Mobile fees and charges & Government taxes and fees

T-Mobile fees and charges

Federal Universal Service Fund	\$0.08
Baltimore City Telecom Tax	\$4.00
Regulatory Programs & Telco Recovery Fee	\$3.18

Government taxes and fees

State & Local Sales Tax	\$0.20
State 911	\$0.25

Changes

↑ \$53.07

1 First EIP monthly charge was billed.

Plan: SC FAM UNL TT+D 4 lines incl.

Talk: Unlimited

Text: Unlimited

Data: Unlimited, with up to 4 GB high speed

Equipment agreement details

Plan ID:000000000000000000

Description	Balance of remaining payments
Galaxy Note9 - Ocean Blue - 128GB	\$533.75
Belkin Metallic 2-port Universal Car Cha Gray	\$13.94
PureGear Roll-On Extreme Impact Screen Protector for Samsung Galaxy Note9	\$18.74
Samsung Galaxy Note8 OtterBox Defender Series Case - Black	\$37.49

Balance(s) will not reflect transactions made in proximity of bill close date.



Statement for	Account number	Bill close date
JOHN WOLF	000000000	Oct 20, 2018

Continued...(919) 111-1111, JOHN

Service charge taxes based on this address: 111 Main St, Raleigh, NC 27695

Universal Service Fee	\$0.05
Local 911	\$0.75

Subtotal: \$8.51**Total: \$61.56****(919) 111-2222, MARY**

Service charge taxes based on this address: 111 Main St, Raleigh, NC 27695

T-Mobile fees and charges & Government taxes and fees**T-Mobile fees and charges**

Federal Universal Service Fund	\$0.08
Baltimore City Telecom Tax	\$4.00
Regulatory Programs & Telco Recovery Fee	\$3.18

Government taxes and fees

State & Local Sales Tax	\$0.20
State 911	\$0.25
Universal Service Fee	\$0.05
Local 911	\$0.75

Subtotal: \$8.51**Total: \$8.51****(919) 111-3333, JENNIFER**

Service charge taxes based on this address: 111 Main St, Raleigh, NC 27695

Service from Sep 21 to Oct 20**Equipment**

Case-Mate Tough Clear Case for Samsung Galaxy Note9 - Clear - Monthly charge	\$1.46
Galaxy Note8 - Midnight Black - 64GB - Monthly charge	\$30.00
ZAGG Invisible Shield Glass-plus Curved Screen Protector for Samsung Galaxy Note9 - Monthly charge	\$2.09
JUMP with Premium Device Protection Tier 4-6	\$12.00

Subtotal: \$45.55**T-Mobile fees and charges & Government taxes and fees****T-Mobile fees and charges**

Federal Universal Service Fund	\$0.08
Regulatory Programs & Telco Recovery Fee	\$3.18

Government taxes and fees

State & Local Sales Tax	\$1.10
State 911	\$0.65

Plan: SC FAM UNL TT+D 4 lines incl.

Talk: Unlimited

Text: Unlimited

Data: Unlimited, with up to 4 GB high speed

Changes**↑ \$30.87****Plan: SC FAM UNL TT+D 4 lines incl.**

Talk: Unlimited

Text: Unlimited

Data: Unlimited, with up to 4 GB high speed

Equipment agreement details

Plan ID:000000000000000000

Description	Balance of remaining payments
9AGG Invisible Shield Glass-plus Curved Screen Protector for Samsung Galaxy Note	\$45.81
Case-Mate Tough Clear Case for Samsung Galaxy Note9 - Clear	\$32.07

Balance(s) will not reflect transactions made in proximity of bill close date.

Statement for	Account number	Bill close date
JOHN WOLF	000000000	Oct 20, 2018

Continued...(919) 111-3333, JENNIFER

Service charge taxes based on this address: 111 Main St, Raleigh, NC 27695

Equipment agreement details	
Plan ID:000000000000000000	
Description	Balance of remaining payments
Galaxy Note8 - Midnight Black - 64GB	\$600.00
Balance(s) will not reflect transactions made in proximity of bill close date.	

Plan: SC FAM UNL TT+D 4 lines incl.
Talk: Unlimited
Text: Unlimited
Data: Unlimited, with up to 4 GB high speed

Equipment agreement details	
Plan ID: 000000000000000000	
Description	Balance of remaining payments
SAM G960U GS9 64G BLU KIT	\$500.00
BEATS SOLO3 WL GLOSS BLACK	\$149.99
SAM GS9 T21 PURE CLEAR	\$3.31
TM USB C - USB A CABLE BLK 4FT	\$6.63
SAMSUNG GS9 PG EXTREME IMPACT ROLL ON	\$4.99
Balance(s) will not reflect transactions made in proximity of bill close date.	

Plan: N.America MI 5GB Data
Text: Unlimited
Data: Unlimited, with up to 5 GB high speed

TRS Surcharge	\$0.08
Subtotal: \$5.09	
Total: \$50.64	

(919) 1111-4444, MATT

Service charge taxes based on this address: 111 Main St, Raleigh, NC 27695

Service from Sep 21 to Oct 20	
Equipment	
BEATS SOLO3 WL GLOSS BLACK - Monthly charge	\$12.50
SAM G960U GS9 64G BLU KIT - Monthly charge	\$30.00
SAM GS9 T21 PURE CLEAR - Monthly charge	\$1.67
SAMSUNG GS9 PG EXTREME IMPACT ROLL ON - Monthly charge	\$1.25
TM USB C - USB A CABLE BLK 4FT - Monthly charge	\$0.84
JUMP with Premium Device Protection Tier 4-6	\$12.00

Equipment and insurance charges can not be included. Subtotal: \$58.26

T-Mobile fees and charges & Government taxes and fees

T-Mobile fees and charges	
Federal Universal Service Fund	\$0.08
Regulatory Programs & Telco Recovery Fee	\$3.18
Government taxes and fees	
State & Local Sales Tax	\$1.10
State 911	\$0.65
TRS Surcharge	\$0.08

Subtotal: \$5.09

Total: \$63.35

(919) 111-5555, IPAD

Service charge taxes based on this address: 111 Main St, Raleigh, NC 27695

Service from Sep 21 to Oct 20	
Plan	
Mobile Internet Discount	(\$10.00)
N.America MI 5GB Data	\$20.00
Subtotal: \$10.00	

T-Mobile fees and charges & Government taxes and fees

Q1-C

Q2-F

Q2-F



Statement for	Account number	Bill close date
JOHN WOLF	000000000	Oct 20, 2018

Continued...(919) 111-5555, IPAD

Service charge taxes based on this address: 111 Main St, Raleigh, NC 27695

No T-Mobile fees and charges & Government taxes and fees were applied on the above charges.	\$0.00
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Subtotal: \$0.00

Total: \$10.00